

Sustainability Checklist

- ☞ Companies interested in joining the QualityTourism Partnership are kindly requested to complete this checklist. This checklist does not in any way (dis)qualify efforts of company partners.
- ☞ It is a tool that can help in the promotion of partner's strong points, in the exchange of experiences aimed at improvement, and in the preparation of new eco-friendly vacation programmes.
- ☞ Please contact us for any clarification!

Your present involvement in sustainability	Yes	In progress	No	Which programme?
Is your company already certified through an eco label or ISO programme?				
Does your company already participate in any eco-friendly or sustainable vacation programme?				
Your preferences for sustainability in the near future	Yes	Maybe	No	Comments, questions
Would like to be involved in the development of an eco-friendly vacation package, especially aiming to attract visitors in spring and autumn?				
Do you consider applying for an officially recognised eco-label in the near future?				
Are you interested in tips, advice or cooperation in the field of sustainability?				
Questions indicated with a number are part of the GSTC criteria (http://new.gstcouncil.org)	Yes	In progress	No	Comments, example (optional)
A.1. The company has implemented a long-term sustainability management system that is suitable to its reality and scale, and that considers environmental, sociocultural, quality, health, and safety issues.				
A.2. The company is in compliance with all relevant international or local legislation and regulations (including, among others, health, safety, labor, and environmental aspects).				
A.3. All personnel receive periodic training regarding their role in the management of environmental, sociocultural, health, and safety practices.				
A.4. Customer satisfaction is measured and corrective action taken where appropriate.				
A.5. Promotional materials are accurate and complete and do not promise more than can be delivered by the business.				
A.6. Design and construction of buildings and infrastructure ...				
A.6.1. ... comply with local zoning and protected or				

heritage area requirements;				
A.6.2. ... respect the natural or cultural heritage surroundings in siting, design, impact assessment, and land rights and acquisition;				
A.6.3 ... use locally appropriate principles of sustainable construction;				
A.6.4 ... provide access for persons with special needs.				
A.7. Information about and interpretation of the natural surroundings, local culture, and cultural heritage is provided to customers, as well as explaining appropriate behavior.				
B.3. Local and fair-trade services and goods are purchased by the business, where available.				
C.4 The business uses elements of local art, architecture, or cultural heritage in its operations, design, decoration, food, or shops.				
D.1.1. Purchasing policy favors environmentally friendly products for building materials, capital goods, food, and consumables.				
D.1.2. The purchase of disposable and consumable goods is measured, and the business actively seeks ways to reduce their use.				
D.1.3. Energy consumption is measured, sources indicated, and measures to decrease overall consumption are adopted, while encouraging the use of renewable energy.				
Do you generate energy or heat sun or wind?				
D.1.4. Water consumption is measured, sources indicated, and measures to decrease overall consumption are adopted.				
D.2.1. Greenhouse gas emissions from all sources controlled by the business are measured, and procedures are implemented to reduce and offset them as a way to achieve climate neutrality.				
D.2.2. Wastewater, including gray water, is treated effectively and reused where possible.				
D.2.3. A solid waste management plan is implemented, with quantitative goals to minimize waste that is not reused or recycled.				
D.2.4. The use of harmful substances, including pesticides, paints, swimming pool disinfectants, and cleaning materials, is minimized; substituted, when available, by innocuous products; and all chemical use is properly managed.				
D.2.5. The business implements practices to reduce pollution from noise, light, runoff, erosion, ozone-depleting compounds, and air and soil contaminants.				
D.3.3. The business uses native species for landscaping and restoration, and takes measures to avoid the introduction of invasive alien species.				

Do you have an extra facility/activity for sustainability? (eg environmental corner, flyers relevant to green tourism that available to your clients, ..)				
Only for factories, farms or other producers				
Do you produce typical local products ?				
Do you produce certified products ?				
Only for hotels and restaurants				
Do you have a sustainability policy on fish on the restaurant's menu ? E.g. re: MSC-fish, sharkfin-soup, threatened kinds of tuna, red snapper, swordfish, ...				

CONTACT DETAILS:	
Company Name:	
Contact Person:	
Phone number & E-mail:	
Post address:	
Company website:	

PLEASE RETURN THIS CHECKLIST TO THE QUALITYTOURISM SECRETARIAT:

P.O. Box 11232, 2301 EE Leiden, The Netherlands

Tel: +31 71 5122900; Fax: +31 71 5124069

www.qualitytourism.info - office@qualitytourism.info

☞ Thank you for completing this list!

Best Regards,

QualityTourism

Business Team